

# Discovery Cart Volunteer



**Team Assignment:** Learning & Engagement

**Reports to:**

- Education Specialist
- Onsite Visitor Experience Lead (VX Lead)

**Purpose:** Discovery Cart Volunteers invite visitors to be curious about plants, engage with plant science ideas, and connect with visitors through dialogue and conversation.

**Location:** USBG Conservatory, stationed at mobile carts in a variety of Garden spaces

**Primary Responsibilities:**

- Engage visitors through inquiry-based exploration of plant science ideas
- Create a welcoming atmosphere for visitor interaction and questions
- Effectively and accurately communicate information to visitors
- Maintain order and neatness of discovery carts and related supplies

**Qualifications:**

- Interest in serving visitors
- Comfort interacting with a variety of audiences
- Ability to be courteous, respectful, and patient with visitors
- Good oral communication skills
- Cooperative nature, including the ability to accept instruction and correction
- Ability to adapt quickly to changing circumstances

**Training Provided:**

- Introduction to role and responsibilities (approximately 1 hour, online)
- Topic-centered content training with Education Specialists
- Up to 2 shadowing shifts with experienced Discovery Cart leaders
- Intermittent feedback with Volunteer Coordinator and/or Education Specialists

**Time Commitment:**

- 2-hour shifts: 11 AM to 1 PM or 2 PM to 4 PM
- Weekday and weekend shifts available
- Recurring weekly schedule is preferred, but we welcome intermittent volunteering as well
- **At least two shifts per month**

**Benefits:**

- Opportunities to participate in continuing education at the Garden
- Participation in USBG-sponsored volunteer appreciation events